



**Opening for Fresher's**  
**BE/BCA/MCA/ B.Sc(CS)/B.CO M/BBM/BBA**  
**2017 PASSED OUT**

**VTU** Campus 2 Career **CPC**

**Supports the\* Recruitment drive for**

**CONVERGYS**

**Drive 74**

## **Company Profile:**

**Convergys Corporation** is a corporation based in Cincinnati, Ohio, that sells customer management and information management products, primarily to large corporations. Customer management products include agent assisted, self-service and care software tailored to the communications, financial services, technology, retail, healthcare and government markets. Information management provides convergent billing and business support system (BSS) products and services including revenue management, product and order management, and customer care management to telecom, utilities, and cable/satellite/broadband service providers. They have approximately 130,000 employees across 33 countries.

**WEBSITE:** <http://www.convergys.com/>

## **JOB DESCRIPTION**

### **1. Technical support on windows platform**

**Job Role and Responsibility :** Totally Technical support with regards to windows application support, where in we have voice and semi voice for International client. Any

issues with windows software or computer the customers will reach out to the agents and they will resolve the issues through calls or chats

**Eligibility Criteria : BE/BCA/MCA/BSC(CS) Grad fresher's**

**Company Type :** BPO

Good Communication skills

Flexible in night shifts

**Percentage Criteria : below 60%**

**Work Location : Bangalore**

**Salary As per Convergys : 1,89,372 Per Annual, 15,781 Per Month ( after all deductions 11k take home salary + incentives)**

Free Pick and Drop transport Facility

## **2. Accounting Customer Service**

**Job Role and Responsibility :** Customer service in a accounting domain, issues related any accounting transactions / balance sheet / trial balance / P&L statements

**Eligibility Criteria : BCOM / BBM / BBA only Grad fresher's**

**Company Type :** BPO

Excellent Communication skills

Flexible in night shifts

**Work Location : Bangalore**

**Salary As per Convergys : 2,75,000 Per Annual, 22,917 Per Month ( after all deductions 19k take home salary + incentives)**

Free Pick and Drop transport Facility

**NOTE: TEST VENUE AND DATE WILL BE COMMUNICATED TO THE REGISTERED CANDIDATES BY EMAIL.**

**Last date for the Registration is 18<sup>th</sup> Feb 2018**

**Registration Link to apply**

**<https://goo.gl/forms/RRN45Mmuwe64P7Ni1>**

**VTU CPC wishes all the candidate a prosperous career ahead.....**

\*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and there recruiter.

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