



Visvesvaraya Technological University
 “Jnana Sangama”, Belagavi-590018 Karnataka



Ref: CPC Drive – 2018/ 82

Date: 19th April 2018

The poster features a central light blue background with a dark blue box on the left containing the text: "Opening for Any Graduates (BE, B-Tech, BCA, BSc.IT) 2017 PASSED OUT 2018 PASSING OUT". To the right is the VTU-CPC logo with "Campus 2 Career" above it. Below the logo is the text "Supports the* Recruitment drive For". On the far right is a dark blue circle with "DRIVE 82" in white. At the bottom center is the Fidelis logo.

VTU-CPC in association with Amruta Institute of Engineering and Management Sciences, Bangalore, organizes pool drive for Fidelis Corporate Solutions Pvt. Ltd. on 23/04/2018

Company Profile:

Fidelis Corporate Solutions Pvt. Ltd., management comprises a mix of IT & industry professionals. We strive towards meeting high level of technical and attitudinal skill requirements of our clients. Fidelis will support you through various stages of Technology life cycle > Planning, Deployment, Management & Update/Upgrade, by providing skills in Technology Infrastructure on an outsourced basis. We focus on end-to-end service to relieve all our clients of routine administrative tasks. As part of our services we provide Advisory and placement services to our clients. Fidelis was incorporated in 2010 and since then it has grown over the years catering to different industries across Indian sub continent. Fidelis has been a leading service provider in staff augmentation & solutions in various industries in Indian sub-continent, we redefine our comprehensive solution as per customer needs. It's always our endeavor to be recognized as a partner-by-default. We offer an enriching experience that promotes career growth and lifelong learning to our employees.

TEAM: Fidelis Team is always customer focused and its self-driven quality & integrity is

the key success to its business.
SAVVY: We at Fidelis are customer focused and we re-define our services as per customer needs and deliver our services that makes our customers successful.

PARTNERS: We work as an extended arm to our customers in providing right skills.
WEBSITE: <http://www.fidelisindia.com/>

POSITION

Technical Support Engineer- L1 :

1. Troubleshooting Hardware/Networking/OS related queries of our global customers over Phone which involves working in different time zones.
2. Take calls from Global customers and initiate the right response to them, positively and professionally.
3. Deal with a wide range of products using a powerful information database.
4. Provide remote solutions to problems, probe problems and explain the solution in such a way that non-technical users understand.
5. Flexible to work in shifts.
6. Good Communication skills are required (Mandatory).
7. Willing to work for 24*7.

ACADEMIC ELIGIBILITY CRITERIA

Education : Graduates (BE, B-Tech , BCA, BSc.IT, any graduate with basic technical knowledge can also apply, provided they have excellent communication skills)

SALARY: CTC : 21000 PM For L1 Support +Extra Allowances : Cab Facility + Shift Allowances

Last date for Registration is 22/04/2018

Registration Link to apply click on the below link

<https://goo.gl/forms/VxZoQgUUi6tNMxz13>

All registered eligible candidates can attend the drive. No separate communication will be sent to the candidates.

Drive Date : 23/04/2018, Reporting Time: 9.30 am

Drive Venue : Amruta Institute of Engineering and Management Sciences, Bidadi Industrial Town, Near Toyota Kirloskar Motors, Ramanagar District, Kenchanakuppe, Karnataka 562109
Phone: 097403 66072

VTU CPC wishes all the candidates a prosperous career ahead.....

*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

Dr. Binoy Mathew, Director, VTU-Centralized Placement Cell(CPC)
Email: placement@vtu.ac.in