



**Visvesvaraya Technological University**  
"Jnana Sangama", Belagavi-590018 Karnataka



Ref: CPC Drive – 2019/ 42

Date: 08 May 2019

The graphic features a light blue background with a dark blue box on the left containing text about the opening. In the center, the VTU CPC logo is displayed above the text 'Supports the\* Recruitment drive For' and the Amazon logo. On the right, a dark blue circle contains the text 'DRIVE 42'.

**Opening for**

**Any Graduation  
(BE any Branch) &  
MBA  
With not cut off  
percentage**

**2019 PASSING OUT**



**Supports the\*  
Recruitment drive  
For**



**DRIVE  
42**

### Company Profile:

Amazon.com - a place where builders can build. We hire the world's brightest minds and offer them an environment in which they can invent and innovate to improve the experience for our customers. A Fortune 100 company based in Seattle, Washington, Amazon is the global leader in e-commerce. Amazon offers everything from books and electronics to apparel and diamond jewelry. We operate sites in Australia, Brazil, Canada, China, France, Germany, India, Italy, Japan, Mexico, Netherlands, Spain, United Kingdom and United States, and maintain dozens of fulfillment centers around the world which encompass more than 26 million square feet.

Amazon teams in India work on complex business challenges to innovate and create efficient solutions that enable various Amazon businesses, including Amazon websites across the world as well as support Payments, Transportation, and Digital products and services like the Kindle family of tablets, e-readers and the store. We are proud to have some of the finest talent and strong leaders with proven experience working to make Amazon the Earth's most customer-centric company.

**WEBSITE:** <https://www.amazon.in/>

## POSITION

### **TRMS (Transaction Risk Management Services)**

**LOCATION** Bangalore  
**LANGUAGE REQUIREMENTS** (ENGLISH/HINDI)  
**SHIFT REQUIREMENTS** (24/7)

**Role Type: Fixed Term Contract – 1 year contract**

**Based on the performance of candidate company may convert position of employees to fulltime after one year**

#### Overview: Seller Support at AMAZON

Amazon India is seeking dedicated, hardworking, analytical candidates with a proven track record of performance and results-oriented thinking, to join the Transaction Risk Management Team in Bangalore. Candidates will be responsible for a wide range of duties related to the investigation and elimination of online ecommerce risk. Ideal applicants will have experience in the ecommerce payments space, previous trust and safety experience, and experience succeeding in a customer-driven workplace. All candidates will be analytical and capable of succeeding in a fast-paced team environment. The Transaction Risk Investigator position relies on excellent judgment to plan and accomplish goals and will work under very limited supervision of the Manager. Excellent individual problem-solving and analytical skills are used to authenticate customers and complex transactions. Nearly all decisions are expected to be made independently with little to no guidance and a high degree of accuracy. The Transaction Risk Investigator will be required to engage in frequent written and verbal communication with department management, risk analysts, risk engineers, other company associates and third-parties to accomplish goals. They may also be required to contact customers by phone. Productivity and quality assurance will be evaluated along with the overall contribution to the development of the department.

#### • Summary of Responsibilities

- Excellent written and spoken English skills and an ability to compose a grammatically correct, concise and accurate written response
- Excellent interpersonal skills, with the ability to communicate complex transactional issues correctly and clearly to both internal and external customers Problem Solving Skills
- Demonstrated ability to work independently and make complex investigation decisions with little to no guidance
- Excellent problem solving skills
- Demonstrated ability to analyze problems logically
- Self disciplined, diligent, proactive and detail oriented
- Strong time management and organizational skills
  
- Effectively prioritizes work time to ensure productivity and fulfills department standards for time spent
  
- Excellent ability to determine situational needs and provide appropriate solutions

## Education, Experience and Skills

- Demonstrated ability to exceed expectations with regard to performance and individual contribution
- Demonstrated analytical and problem solving skills, including the ability to recognize non-obvious patterns
- Demonstrated positive, results oriented attitude
- Ability to effectively manage time, and individually prioritize multiple tasks of competing priority
- Ability to maintain high levels of confidentiality and data security standards
- Experience with Microsoft Office, including Outlook, Word, and Excel
- 24/7/365 availability, including willingness to work on weekends, nights and outside of the "standard" work day (as required)
- Demonstrate flexibility to work overtime hours as per business requirement
- Six-Sigma / Lean knowledge would be a plus..

### Candidates are required to carry the following things:

- 2 copies of their latest updates resume
- 2 passport size photographs
- Earphones/ Headphones
- Copy of all the mark sheets

**Note: The candidates should be available to join in the month of June-2019**

## ACADEMIC ELIGIBILITY CRITERIA

### Any Graduation & MBA 2019 passing out

#### Eligibility criteria

No Cut off percentage  
2019 pass out, with no active backlog, available to join by June end  
All papers should be cleared. No backlogs  
Flexible to work in shifts and staggered week offs

#### COMPENSATION DETAILS:

**Base Salary: INR 2,90,000 per annum** BENEFITS:-

- \* Free Transport Facility
- \* Night Shift Allowance
- \* Sodexo Meal Coupons
- \* Over Time benefits
- \* Health Insurance benefits for Self and Dependents

**SELECTION PROCESS: Test + Interview**

**Last date for Registration is 12 /05/2019**

**Registration Link to apply**

**<https://forms.gle/vtszVvLPkFsSTbuF8>**

**Interview Date: 14/05/2019**

**Venue ; Vemana Institute of Technology**

3rd Block, No. 1, Mahayogi Vemana Rd, Koramangala 3 Block, Koramangala, Bengaluru,  
Karnataka 560034

**VTU CPC wishes all the candidates a prosperous career ahead.....**

\*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and there recruiter.

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