Model Question Paper-1 with effect from 2022-23 (CBCS Scheme)

USN					

Sixth Semester B.E.Degree Examination Aviation Management

TIME: 03 Hours Max. Marks: 100

Note: Answer any **FIVE** full questions, choosing at least **ONE** question from each **MODULE**.

		MODULE 1	Marks	Levels
	(a)	What are the essential elements in Airport manager and public relations? And discuss the ownership structures of airports. What are the rules of airline and Airport Management on an international level, Discuss merits and demerits?		2
Q.1	(b)			2
		OR		
	(a)	Discuss the outline of Economic Analysis for Business Decisions in Aviation management.	10	2
Q.2 (b)	(b)	Explain how the growth of Airline Business in the 21st Century does.	10	2
		Module – 2		
Q.3	(a)	How does the recruitment process differ for pilots, cabin crew, and ground staff in the aviation sector?	10	2
(b)	(b)	Explain the role of human factors in aviation safety and how human resource management contributes to mitigating human error.	10	2
		OR		
Q.4	(a)	Discuss the concept of crew resource management (CRM) and its significance in promoting effective teamwork, communication, and decision-making among flight crews.	10	2
	(b)	Analyze the impact of external factors such as geopolitical events, economic downturns, and public health crises on the financial performance and sustainability of airlines.	10	2
		Module – 3		
Q.5	Q.5 (a)	Explain airlines segment their markets, and what are the key considerations in developing effective marketing strategies tailored to different customer segments?	10	2
	(b)	Discuss the Total Quality Management contribute to enhancing safety standards and operational efficiency in the aviation industry.	10	2
	II.	OR		
Q.6	(a)	Discuss the role of technology, such as blockchain, IoT (Internet of Things), and AI (Artificial Intelligence), in optimizing inventory management, across various stakeholders in the aviation supply chain.	10	2
	(b)	How do aviation organizations ensure compliance while optimizing maintenance schedules to minimize aircraft downtime?	10	2
	•	Module – 4		
Q.7	(a)	Explain Enterprise Resource Planning (ERP) systems benefit aviation companies, and what are the key challenges they may encounter during the adoption and integration process?	10	2
	(b)	Describe the Communication Skills and Business Correspondence in aviation management.	10	2
		OR		<u> </u>

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Q.8	(a)	Analyze the importance of International Business Management for aviation	10	2			
		services.		_			
	(b)	Elaborate the Management of the Integrated Aviation Value Chain.	10	2			
	Module – 5						
Q.9	(a)	Discuss the legal framework airline passenger rights, including compensation for flight delays, cancellations, denied boarding, and mishandled baggage, and analyze	10	2			
		how these regulations vary across different jurisdictions.					
	(b)	Explain Aviation Safety Management and Accident Investigations in India.	10	2			
OR							
Q.10	(a)	Describe the Emerging Trends in Management with one Case Study Analysis.	10	2			
	(b)	Discuss the steps about Approaches in Airline Advertising and Sales Promotion in aviation industry.	10	2			

