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**18MN51**

## Fifth Semester B.E. Degree Examination, July/August 2021

### Mine Management

Time: 3 hrs.

Max. Marks: 100

**Note: Answer any FIVE full questions.**

- 1
  - a. Describe management vis – a – vis administration. Illustrate your answer with suitable examples. (06 Marks)
  - b. What are the principles of management? Explain in detail. (14 Marks)
  
- 2
  - a. What are the functions of management? Explain. (12 Marks)
  - b. Comment on “management is an Art or science”. (08 Marks)
  
- 3
  - a. What is Management by Objective (MBO)? Explain with its advantages. (10 Marks)
  - b. Describe line and staff organization with its advantages and disadvantages. (10 Marks)
  
- 4
  - a. Summarise various conflict resolution techniques. (10 Marks)
  - b. What is management by exception? Illustrate with suitable example. (10 Marks)
  
- 5
  - a. What are the functions of personnel management? (06 Marks)
  - b. Identify barriers in communication and suggest various techniques to overcome barriers and improve communication. (14 Marks)
  
- 6
  - a. Identify and describe various motivational techniques. (12 Marks)
  - b. Explain Maslow’s hierarchy of needs. (08 Marks)
  
- 7
  - a. Describe important provision of Payment of Wage Act, 1936. (10 Marks)
  - b. What are the various ways for handling of workers grievances? Explain. (10 Marks)
  
- 8
  - a. Explain how workers can participate in management. (10 Marks)
  - b. Describe important provisions of Factories Act. (10 Marks)
  
- 9
  - a. Correlate work study with productivity. (10 Marks)
  - b. Describe how to determine standard time to accomplish a given job (10 Marks)
  
- 10
  - a. Why does Information system require? (05 Marks)
  - b. Identify and describe the steps to be followed in implementation of Management Information System (MIS). (15 Marks)