



Visvesvaraya Technological University
"Jnana Sangama", Belagavi-590018 Karnataka



Ref: CPC Drive 24 /2020

Date: 21st April 2020

**Opening for
B.E/B.Tech All
Branches & MCA
2020 PASSING OUT
only**



**Supports the*
Recruitment drive
For
Smart Brains
In association with
M.S. Engineering College**



VTU CPC in association with M.S Engineering College, Navarathna Agrahara, Sadahalli P.O., Off Bengaluru International Airport, Bangalore -562110, KARNATAKA, INDIA. Organizes placement drive for SMARTBRAINS.

Company Profile:

SmartBrains is the global market leader in providing high-level training services to the energy sector (Oil and Gas, Petrochemical, Refinery, LNG, Power Plants, Fiscal, Contracts, Strategy & Finance and Leadership & Management). Operating nation wise over the last 8 years, our courses are widely acknowledged within the energy community for quality and up-to-date information. Our success and distinguished reputation is down to our commitment to the industry, a high-level of expertise, sector knowledge, cultural diversity and experience that comes from organizing many courses.

In the sphere of Plant Design, SmartBrains has taken rapid strides in empowering students as well as Professionals with skills to meet the challenges for Oil and Gas, Petrochemicals, Refineries, Chemicals, Pharmaceutical, Energy, Power and Infrastructure Industries. Our Training programmers are based on sound engineering principles and methodology, applicable code and standards requirements and best industrial practices. The training includes Plant Engineering, Process Engineering, Piping Engineering, Electrical Design Engineering, Instrumentation Design, Plant Equipments, Civil and Structural

Engineering, heating, ventilation, and air conditioning, Project Management, Quality Management, Health Safety and Environment, Financial and Risk Management etc. for Oil and Energy Sector. The key objective of Smartbrains is to provide an outstanding practical engineering and technology education; from Diplomas and beyond. The finest engineering lecturers and lecturers, with extensive real engineering experience in industry, are drawn from around the world. The learning is gained through synchronous, technologies.

POSITION

Position: Technical Support Engineer

ACADEMIC ELIGIBILITY CRITERIA

B.E/B.TECH – 2020 passing out only

Academic Credentials/ Eligibility

1. Course Completion Year: 2020
2. B.E/ B.Tech all branches /MCA, 10th, 12th and B.E throughout 60%.

No. of openings

We have a requirement of approximate 2000 candidates,

Selection Process

Online interview (Technical and HR) will be conducted. Email communication for the same will be sent to the registered candidates

Technical Parameters

- To provide world-class service to all small business customers in a customer-centric environment.
- Candidates should have Good Knowledge of troubleshooting, maintenance, configuration, backup, server admin, technical support.
- Handle issues regarding Cisco, Routers, Switches, LAN & WAN & MAN connection, and also deals with Installation, Configuration, Maintenance, and Troubleshooting.
- Job roles involve the support of products on Windows Server, UNIX, Mainframe, Share Point, and Active Directory.
- Good knowledge in the Installation of hardware & Software.
- Work on Client Servers like Windows, Linux, UNIX.
- Work on various Software-Applications.
- Ability to troubleshoot common PC issues (Optional)
- Antivirus monitoring
- Assisting customers with inquiries while providing consultative support and recommendations.

- Successfully performs against department scorecard metrics including Quality Assurance, First Contact.
- Resolution and Customer Satisfaction Rating.

Parameters for Communication (English)

- Candidates should be comfortable in speaking English.
- Fluent in English communication

Other Conditions

- **CTC 2.2L take home for the first 6 months hence after that 2.7 L CTC**
- **Free transport within the range of 20Km.**
- **BTECH (All stream) /MCA/BCA/BSC/ candidates with 60% through-out in academics.**
- **Designation Network (Analyst-DC-Ops).**
- **Pure Tech/Software profile.**
- **Location Bangalore/Chennai/Hyderabad/Noida/Gurgaon.**
- **Free Induction Training 20 days.**
- **No stipend/Salary during training.**
- **Twice evaluation/test shall be conducted during training; candidates need to clear the evaluation as per our partners HTD parameters to finally join/on-board the organization.**

Do the registration through the link given below (provide correct email id) Last date for Registration is 26/04/2020

Registration Link

https://docs.google.com/forms/d/1ympEVagZ-6YWgrIMiHtyaL8cVUdv8Pw_9kabWHJqXN8/edit

VTU CPC wishes all the candidates a prosperous career ahead.....

*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

Dr. Binoy Mathew, Director, VTU-Centralized Placement Cell(CPC) Email: placement@vtu.ac.in/ vtuplacement2018@gmail.com