



Visvesvaraya Technological University
"Jnana Sangama", Belagavi-590018 Karnataka



Ref: CPC Drive – 26/2020

Date: 19th Aug 2020

Opening for

Any Undergraduate Degree (Candidates from Diploma/ME/ MTech/ MBA/ MCA/ MSc streams **are NOT eligible**)
2020 PASSING OUT ONLY



**Supports the*
Recruitment drive
For**





Company Profile:

About us: Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

WEBSITE: <https://www.wipro.com>

POSITION

Wipro Service Desk Hiring for 2020 Graduates (Engineering)

ACADEMIC ELIGIBILITY CRITERIA

Qualification/ Degree : Any Undergraduate degree (Candidates from Diploma/ME/ MTech/ MBA/ MCA/ MSc streams are NOT eligible)

Eligibility • 10th or equivalent: Pass

- 12th or equivalent: Pass
- Graduation: Pass Year of Passing 2020 ONLY

Job Description

- Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web

- Excellent communication skills required as you will work in International Voice Support
- Managing Data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.
- Responding in a timely manner to service issues, request, and take care of the complete operations.
 - Troubleshoot system and network problems, diagnosing and solving hardware or software faults
- Provide support, including procedural documentation & relevant reports
- Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services
- Willing to work in a 24*7 environment (Rotational shifts/5 Days a week) Compensation Engineering – 2.2 Lacs Per Annum Other Criteria
- Candidates must have a full-time degree course recognized by the Central/ State Government of India.
- All arrears and backlogs need to be cleared at the time of selection process.
 - Candidates should have completed all exams/ viva-voice/ training and should not have any pending attendance requirement with the college.
- Candidates must not have more than three years of gap in education between 10th and graduation.
 - Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India.
 - Candidates who have already appeared in any selection process (Online assessment / Tech & HR Interview) held by Wipro are not eligible

Selection Process

- Preliminary screening 15-20 minutes discussion that allows participants to showcase their knowledge and views on any given topic
- Interview Process Upon selection in the preliminary screening, candidate will be required to go through Voice Interview followed by HR interview. Please note that selection process will be conducted Virtually.

Interested & Eligible candidates may register for the Service Desk profile. The team will get in touch with the interested candidates for further process.

Last date for Registration is 25/08/2020

Wipro Registration Link to apply

<https://synergy.wipro.com/campus/lgn?opr=cdr&eventId=51xu8cJifKo%3D0>

Candidates are advised to register through the below **VTU CPC link also after registering** in the above Wipro registration link

https://docs.google.com/forms/d/e/1FAIpQLScIvUcAIMGKEK9YwZICU70IW2v4_1S4P_mTObyI30TLUTzp5g/viewform?usp=pp_url

VTU CPC wishes all the candidates a prosperous career ahead.....

*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

Dr. Binoy Mathew, Director, VTU-Centralized Placement Cell(CPC)
Email: placement@vtu.ac.in