



**Visvesvaraya Technological University**  
"Jnana Sangama", Belagavi-590018 Karnataka



Ref: CPC Drive – 2020-21/ 07

Date: 14<sup>th</sup> Dec 2020

**Opening for  
Any Kannada  
Speaking  
Graduate/Post  
Graduate  
Freshers (2017-  
2020 Passed out)  
Work Location:  
Chennai- SBC TECH  
PARK Ambattur**



**Supports the\*  
Recruitment drive  
For**

**DRIVE  
07**



### Company Profile:

Greetings from Tech Mahindra Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 5.2 billion company with 124,250+ professionals across 90 countries, helping 988 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra has been recognized amongst India's 50 best companies to work for in 2020 by the Great Place to Work® Institute. We are part of the USD 21 billion Mahindra Group that employs more than 240,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

### POSITION

**Associate Customer Support (Voice Process)**

**Candidates must be fluent in speaking Kannada & English**

## ACADEMIC ELIGIBILITY CRITERIA

### Responsibilities:

- Candidate should have Good communication skills.
- Willing to work in any shifts and rotational week offs.
- Should be professional in terms of providing information about products and services, take/cancel orders or obtain details of complaints.
- Have to handle records of customer interactions, details of inquiries, complaints and comments as well as actions taken.
- Need to follow up to ensure that appropriate actions were taken on customers' requests.
- Forward unresolved customer grievances or special requests to designated departments for further investigation.
- Establish relationship and trust with customer by ensuring qualitative service.

Designation:	Associate Customer Support (Voice Process)
Qualification Required:	Graduate / Post Graduate
Experience Required:	Fresher (2017 to 2020)
Skills Required:	Good Communication skills ,Computer knowledge, Good typing speed, knowledge in MS excel
Salary Offered:	CTC 205000
Work Location:	Chennai- SBC TECH PARK Ambattur
Languages:	English & Kannada

**Registration Link to apply (Last Date to Apply- 19<sup>th</sup> December, 2020.**

[https://docs.google.com/forms/u/1/d/e/1FAIpQLScdh\\_c3urSsALXnlq\\_5ll2eZO8ptVeZUtCvQP5pUeKVSrZ7wQ/formResponse](https://docs.google.com/forms/u/1/d/e/1FAIpQLScdh_c3urSsALXnlq_5ll2eZO8ptVeZUtCvQP5pUeKVSrZ7wQ/formResponse)

**VTU CPC wishes all the candidates a prosperous career ahead.....**

\*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

---

**Dr. Binoy Mathew, Director, VTU's Centralized Placement Cell(CPC), Email: [placement@vtu.ac.in](mailto:placement@vtu.ac.in), <https://vtu.ac.in/en/vtu-placement/>**