



ವಿಶ್ವೇಶ್ವರಯ್ಯ ತಾಂತ್ರಿಕ ವಿಶ್ವವಿದ್ಯಾಲಯ

("ವಿ ಟಿ ಯು ಅಧಿನಿಯಮ ೧೯೯೪" ರ ಅಡಿಯಲ್ಲಿ ಕರ್ನಾಟಕ ಸರ್ಕಾರದಿಂದ ಸ್ಥಾಪಿತವಾದ ರಾಜ್ಯ ವಿಶ್ವವಿದ್ಯಾಲಯ)



Visvesvaraya Technological University

(State University of Government of Karnataka Established as per the VTU Act, 1994)

Centralized Placement Cell(CPC)

Regional Office, RHCS Layout, Annapoorneshwari Nagar, Nagarabhavi, Bangalore-560091

Ref: CPC Drive – 19/2021

Date: 24th March 2021

Opening for

**BE/B.Tech any
stream
2021 PASSING
OUT ONLY**



Supports the*
Recruitment drive
For



**DRIVE
19**

Company Profile:

About us: Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

WEBSITE: <https://www.wipro.com>

POSITION

Wipro Service Desk Hiring for 2021 Graduates (Engineering)

ACADEMIC ELIGIBILITY CRITERIA

Qualification/ Degree : BE/B.Tech

10th or equivalent : Pass

12th or equivalent : Pass

Graduation : Pass (Should have done the Graduation only from the colleges accredited by MHRD , UGC and AICTE)

Year of Passing: 2021- max 3 years of GAP in education allowed (10th to graduation). No Gaps are allowed in Graduation period. Graduation should be completed within 4 years from the start of the Graduation.

Job Description

- Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web.
- Excellent communication skills required as you will work in International Voice Support.
- Managing data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.
- Responding in a timely manner to service issues, request, and take care of the complete operations.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults
- Provide support, including procedural documentation & relevant reports
- Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services
- Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)

Selection Process:

- Preliminary Screening
- Technical Interview
- HR interview

Compensation: 2.2 Lakhs Per Annum

Other Criteria:

- Candidates must have a full-time degree course recognized by the Central/ State Government of India.
- All arrears and backlogs need to be cleared at the time of selection process.
- Candidates should have completed all exams/ viva-voice/ training and should not have any pending attendance requirement with the college.
- Candidates must not have more than three years of gap in education between 10th and graduation.
- Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India.

Candidates who have participated in service desk selection process held by Wipro earlier are not eligible.

Wipro Registration Link to apply

<https://campusconfidential-wipro.icims.com/jobs/2614351/rjc-rsd-engineering-hiring-fy-2021/job?mode=view>

Candidates are advised to register through the below **VTU CPC link also after registering** in the above Wipro registration link

VTU CPC Registration Link

<https://forms.gle/JubPJKkR2En2Qf7aA>

VTU CPC wishes all the candidates a prosperous career ahead.....

*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

Dr. Binoy Mathew, Director, VTU's Centralized Placement Cell(CPC), Email: placement@vtu.ac.in, <https://vtu.ac.in/en/vtu-placement/>