



ವಿಶ್ವೇಶ್ವರಯ್ಯ ತಾಂತ್ರಿಕ ವಿಶ್ವವಿದ್ಯಾಲಯ

("ವಿ ಟಿ ಯು ಅಧಿನಿಯಮ ೧೯೯೪" ರ ಅಡಿಯಲ್ಲಿ ಕರ್ನಾಟಕ ಸರ್ಕಾರದಿಂದ ಸ್ಥಾಪಿತವಾದ ರಾಜ್ಯ ವಿಶ್ವವಿದ್ಯಾಲಯ)



Visvesvaraya Technological University

(State University of Government of Karnataka Established as per the VTU Act, 1994)

Centralized Placement Cell(CPC)

Regional Office, RHCS Layout, Annapoorneshwari Nagar, Bangalore-560091

Ref: CPC Drive – 2022-23/04

Date: 19th September 2022

**Opening for
BE/B.Tech/ME/
M.Tech/MCA**

Full time Graduates (Any
Graduation with no Back
logs)

2022 Pass out



**Supports the*
Recruitment drive
For**

Infosys BPM

**DRIVE
04**

Company Profile:

Greetings from Whyflex!

We are conducting a **walk-in drive on 30th September 2022 from 10:30am to 5:30 pm** for our client **Infosys BPM, Bangalore.**

Please go through the JD and the requirements (**Excellent communication skills is a must**)

1) Customer support - Process Executive

- Excellent communication skills to attend/resolve client issues on calls/chat/mail.
- Open to work in 24*7 and work from office environment
- Analytical problem solvers who will understand issues and to resolve customer issues
- Problem solving skills and quick thinking to own & resolve customers' issues independently, thoroughly & efficiently
- Being proactive and show the utmost respect for customer's time
- Good time management, ensuring all contacts with customers add value
- Work from Office

- **Job Location** : Pune and Bangalore

- **Qualification** : Full time Graduates (Any Graduation with no Back logs)
- **Shifts** : 24*7
- **Experience** : Freshers

2) Customer support /Service Desk - Senior Technical Process Executive

- Excellent communication skills to attend/resolve client issues on calls/chat/mail.
- Experience in using ticketing tools such as Service now, Remedy, control M will be added advantage
- **Experience of resolving queries utilizing voice skill on any of VPN, Drivers, O365, driver installations, Active directory**
- General support knowledge of Operating systems across various platforms and basic concepts of networking, cloud computing
- Productivity applications like Microsoft office tools.
- Open to work in 24*7 and work from office environment
- Analytical problem solvers who will understand issues and to resolve customer issues
- Problem solving skills and quick thinking to own & resolve customers' issues independently, thoroughly & efficiently
- Being proactive and show the utmost respect for customer's time
- Good time management, ensuring all contacts with customers add value
- Work from Office
- **Job Location** : Pune and Bangalore
- **Qualification** : Full time Graduates (Full time BCA/BTECH/MCA/BE/MSc/BSC-Computer Science with No Back logs)
- **Shifts** : 24*7
- **Experience** : 0-2

Other Requirements:

Willingness to work in rotational shifts
 24X7 operations
 Flexible with Weekly Offs
 Comfortable in using computers.

Hiring Process:

Interview @ Whyflex - No 4, 4th Floor, SNR Square, 1, Kammanahalli Main Rd, Bengaluru, Karnataka 560084 (Above Pantaloons-Kalyan Nagar)

Interview Process:

HR Rounds – Whyflex

HR-Round – Infosys

OPS Round – Telephonic (Infosys)

CTC: 2.50 LPA

Interested candidates can register in the link below:

Registration link (Last date to register 24-09-2022).

<https://forms.gle/zBGZ3iGee356pX5m6>

VTU CPC wishes all the candidates a prosperous career ahead ...

*VTU CPC is only a platform to link the recruiter and the candidates. The candidates are advised to take maximum care in selecting the recruiter and terms & conditions of appointment. VTUCPC is not responsible for any lapses in the agreement between the candidate and their recruiter.

Dr. Binoy Mathew, Director, VTU's Centralized Placement Cell (VTU CPC) Email: placement@vtu.ac.in, Web: <https://vtu.ac.in/en/vtu-placement/>

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